LETTER FROM THE CEO

2019 was a year of growth and learning for the Cybercrime Support Network (CSN). The entire team at CSN is dedicated to our mission and serving those impacted by cybercrime. It is an honor to work with each and every one of them.

CSN launched our Cybercrime Victim Hotline 211 efforts in three states; Rhode Island, Michigan, and Florida. Over 3.8 million residents have 24/7 access to cybercrime recovery support specialists. Since the launch of FraudSupport.org, the site has served over 400,000, giving people immediate access to recovery and reporting resources when faced with cybercrime and online fraud. Although the CSN team and our partners have accomplished so much in 2019, we have only scratched the surface in relation to the needs of the millions of Americans impacted each year.

As we move forward in our mission to reach and support victims of cybercrime, it has become apparent that our work is giving the victims of cybercrime a voice. There was a clear need for a uniform response system for victims of cybercrime. Through the development of FraudSupport.org and our work with our United Way and 211 partners, we are filling that gap. CSN and partners have secured funding to expand the Cybercrime Victim Support Initiative statewide in North Carolina, New Jersey, Mississippi, and Alabama with funds from the U.S. Department of Justice Victims of Crime Act (VOCA). In Q1 of 2020, millions more American victims will be able to call/text/chat with a live 211 call specialist and get the support they need to report, recover, and reinforce their security.

The victims we have served to date are reaching out for help with financial purchase scams, cyberbullying, identity theft, and more. Seeing the need, CSN expanded our recovery resource database to include targeted resources for older adults, caregivers, children, and teens, along with our ever-growing resources for small businesses and individuals. Since the launch of FraudSupport.org on November 14, 2018, our database of resources to help victims recover and reinforce their security has expanded to fit the changing needs of cybercrime victims. We plan to continue working to adapt to new threats and create additional recovery resource hubs, including resources for military personnel and their families.

One of our greatest challenges in 2019 was spreading awareness of the 211 and FraudSupport.org resources. We found that some victims of cybercrime do not identify themselves as a victim of a crime. Not only do we need to educate the public about the 211 service, but general cybercrime and online fraud education are also needed in the communities being served. In order to spread the message, the CSN team has spoken at colleges, conferences, senior centers, business groups and other events across the nation. To reach a broad audience, CSN made social media outreach, blogging, and creating web content a priority in 2019.

Engagement is growing, and CSN’s work receives over 9.6 million views a month over numerous platforms.

As a nonprofit in its early stages, beginning less than three years ago, I am incredibly proud of the huge strides our team made in 2019. This important work could not be done alone, but with the incredibly smart and dedicated partners, team members and sponsors all coming together for a common cause we will be successful! Each time we go out to speak to an audience, we hear so many sad stories of victims who did not find what they needed during their time of crisis. The need is clear, and our vision is crystal clear. I cannot wait to see what the next year brings for our team and those we serve as we continue on our mission to give victims of cybercrime a voice alongside our wonderful board members, partners, sponsors, and collaborators. Their ongoing support is the key to success in our mission.

I am truly grateful for the opportunity to be on this journey with so many special people.

Sincerely,

Kristin Judge
CEO and President
Cybercrime Support Network

Kristin Judge, CEO and President, Cybercrime Support Network

Kristin Judge speaks at the Heart of West Michigan United Way Press Conference for the launch of the 211 Cybercrime Victim Hotline in Kent County, MI
MISSION
CSN’s mission is to improve the plight of Americans facing the ever growing impact of cybercrime by bringing together national partners to support cybercrime victims...

Before, by pointing consumers and businesses to the best information from experts in cybersecurity education and awareness,

During, by enabling local, one-stop access to get someone on the phone who is empathic and responsive and can direct callers to the appropriate support based on crime type,

and After: by providing key contacts to guide in recovery and tools to prevent revictimization.

VISION
The Cybercrime Support Network’s vision is a world where cybercrime recovery solutions are easily accessible to the victims nationwide. We will continue to work with United Way 211 with the goal of launching cybercrime recovery lines in every state. We strive to support and empower the victims of cybercrime on their road to recovery.

CORE VALUES
“Bring a voice to and serve the victims of cybercrime.” Above all, we strive to provide the resources and education that victims of cybercrime need to recover. We keep this guiding principle in mind in every step we take as an organization.

TABLE OF CONTENTS
Campaigns ........................................ 2
211 Map ........................................... 3
Revenue ......................................... 5
Milestones ....................................... 7
Growth of FraudSupport.org ............... 9
Social Impact ..................................... 11
Board of Directors ............................. 13
Advisory Board ................................. 13
Leadership ..................................... 14
Staff .............................................. 14
Sponsors ....................................... 15
Partners ......................................... 16
Growth of CybercrimeSupport.org ........ 17
Speaking Engagements ...................... 18
Through our work with partners at United Way Worldwide, United Way 211, Heart of West Michigan United Way, United Way Rhode Island, and Heart of Florida United Way, CSN launched 211 cybercrime support hotlines in West Michigan, Central Florida, and Rhode Island. These call centers were made possible by funding granted to CSN and partners from the U.S. Department of Justice Office for Victims of Crime. The initiative utilizes the existing United Way 211 infrastructure and enhances the capacity and skills to support victims of cybercrime. When victims dial/text/chat 211, they will be connected to a trained call center specialist. These lines are available to support local victims of cybercrime 24/7 in the above-mentioned areas as of November 2019. Specialists were trained using a program co-created by CSN and The Cardinal Group II.

In the first quarter of 2020, the Cybercrime Hotline will expand to 13 additional counties in Michigan, 6 additional counties in Florida and statewide in New Jersey, North Carolina, and Mississippi. CSN and partners plan to secure funding state-by-state with the goal of 211 being the national hotline for cybercrime victims by the end of 2022.

FraudSupport.org, powered by CSN, is the first nationwide initiative developed specifically to guide cybercrime and online fraud victims through the process of reporting the incident, recovering, and reinforcing their cybersafety after cybercrime strikes. In 2019, over 400,000 people reached out to FraudSupport.org looking for assistance. The top three most visited recovery pages are Cyberbullying, Romance Scams, and Social Security Number Identity Theft. We’ve worked hard to add targeted recovery pages to FraudSupport.org this year for vulnerable populations, including resources for Older Adults and Caregivers; Children, Teens, and Young Adults as well as printable resources including posters, checklists, and infographics. We’ve also partnered with trusted cybersecurity software and service providers to offer help for businesses and individuals.

In Phase 2 of FraudSupport.org, the website will include a reporting platform. This pilot build is supported by a cooperative agreement from the U.S. Department of Homeland Security. Through this advancement, we will test the ability to share up-to-date threat information with federal, state and local agencies. Partnering cyber threat information sharing organizations with the private sector will increase the ability of technology companies to prevent attacks and improve security. We are excited to move forward in our efforts to support cybercrime victims in all aspects of recovery and aid law enforcement in decreasing crime.

“I submitted all these reports, but 211 was the only one who called back at all, let alone in a timely fashion. You were willing to listen.”

MAY 20, 2019
CRIME CATEGORIES SERVED BY 211

- Imposter Scams: 34.5%
- Financial/Purchase Scams: 12.9%
- Hacked Accounts and Devices: 15.7%
- Identity Theft: 13.2%
- Cyberbullying: 12.2%
- Information Requests: 0.8%

MAP KEY
- Live
- Funded

211 MAP: LIVE AND FUNDED
REVENUE
January 1, 2019 to December 31, 2019

Total: $2,405,151
- Donations: $8,889 (49%)
- Sponsorships: $640,000 (21%)
- State Grants: $449,736 (18%)
- In-Kind Donations: $306,545 (13%)
- Federal Grants: $999,981 (41%)

STAFF: GRANT FUNDED VS. NON-GRANT FUNDED
January 1, 2019 to December 31, 2019

Total Staff Members: 23
- Sponsorships (unrestricted): 21%
- Federal Grants: 30%
- State Grants: 49%
## Milestones (2017–2019)

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Jan 2018</td>
<td>CSN Founder, Kristin Judge, begins working full-time</td>
</tr>
<tr>
<td>14 Nov 2018</td>
<td>Launch of FraudSupport.org</td>
</tr>
<tr>
<td>5 June 2019</td>
<td>CSN sends first monthly newsletter</td>
</tr>
<tr>
<td>1 Aug 2019</td>
<td>CSN receives $400k gift from Craig Newmark Philanthropies</td>
</tr>
<tr>
<td>1 Oct 2019</td>
<td>CSN hosts Online Safety Workshop for Seniors with Senator Gary Peters</td>
</tr>
<tr>
<td>4 Nov 2019</td>
<td>CSN hosts Law Enforcement Cybercrime Taxonomy Working Group Symposium</td>
</tr>
<tr>
<td>16-22 Sept 2019</td>
<td>CSN hosts Cybercrime Week and CSN launch Florida's first cybercrime hotline</td>
</tr>
<tr>
<td>23 July 2019</td>
<td>CSN hosts Law Enforcement Cybercrime Taxonomy Working Group Symposium</td>
</tr>
<tr>
<td>14 Nov 2019</td>
<td>One year anniversary of FraudSupport.org</td>
</tr>
<tr>
<td>1 Oct 2019</td>
<td>CSN hires 22nd team member</td>
</tr>
<tr>
<td>1 Jan 2018</td>
<td>CSN Founder, Kristin Judge, begins working full-time</td>
</tr>
<tr>
<td>14 Nov 2018</td>
<td>Launch of FraudSupport.org</td>
</tr>
<tr>
<td>5 June 2019</td>
<td>CSN sends first monthly newsletter</td>
</tr>
<tr>
<td>1 Aug 2019</td>
<td>CSN receives $400k gift from Craig Newmark Philanthropies</td>
</tr>
<tr>
<td>1 Oct 2019</td>
<td>CSN hosts Online Safety Workshop for Seniors with Senator Gary Peters</td>
</tr>
<tr>
<td>4 Nov 2019</td>
<td>CSN hosts Law Enforcement Cybercrime Taxonomy Working Group Symposium</td>
</tr>
<tr>
<td>16-22 Sept 2019</td>
<td>CSN hosts Cybercrime Week and CSN launch Florida's first cybercrime hotline</td>
</tr>
<tr>
<td>23 July 2019</td>
<td>CSN hosts Law Enforcement Cybercrime Taxonomy Working Group Symposium</td>
</tr>
<tr>
<td>14 Nov 2019</td>
<td>One year anniversary of FraudSupport.org</td>
</tr>
<tr>
<td>1 Oct 2019</td>
<td>CSN hires 22nd team member</td>
</tr>
</tbody>
</table>

### Milestones 2017

- **1 June 2017**: AT&T provides first private-sector sponsorship.
- **26 March 2017**: CSN designated as 501c3.
- **1 July 2017**: CSN hires first contract employee.
- **1 Oct 2017**: Awarded OVC NITVAN Coalition Building Grant.
- **2 Nov 2018**: Awarded VOCA Grant for Rhode Island.
- **22 May 2019**: CSN brings together federal, state and local law enforcement representatives, federal agencies, NGOs, Canadian law enforcement and private sector to create Law Enforcement Cybercrime Taxonomy Working Group.
- **23 July 2019**: Heart of West Michigan United Way and CSN launch Michigan’s first cybercrime hotline in Kent County.

### Milestones 2018

- **28 Sept 2018**: Awarded OVC Grant for Central Florida and West Michigan.
- **13 May 2019**: United Way Rhode Island and CSN launch nation’s first statewide cybercrime hotline.
- **29 March 2019**: Awarded VOCA Grant for North Carolina.
- **18 June 2019**: Launch of CSN blog.
- **23 Aug 2019**: Awarded VOCA Grant for New Jersey.
- **14 July 2019**: Heart of Florida United Way and CSN launch Florida’s first cybercrime hotline.
- **16-22 Sept 2019**: CSN hosts Youth and Cybercrime Week.
- **14 Nov 2019**: One year anniversary of FraudSupport.org.

### Milestones 2019

- **14 Nov 2019**: Awarded $1M Cooperative Agreement from DHS to build information sharing and resource database.
- **1 Oct 2019**: CSN receives $400k gift from Craig Newmark Philanthropies.
- **11 Aug 2019**: Awarded VOCA Grant for New Jersey.
- **1 Oct 2019**: CSN hires 22nd team member.
- **5 June 2019**: CSN sends first monthly newsletter.
- **23 July 2019**: Heart of West Michigan United Way and CSN launch Michigan’s first cybercrime hotline in Kent County.
- **18 June 2019**: Launch of CSN blog.
- **14 July 2019**: Heart of Florida United Way and CSN launch Florida’s first cybercrime hotline.
- **2 Oct 2019**: CSN hosts first Twitter chat #CybercrimeChat.
- **21 May 2019**: CSN brings together federal, state and local law enforcement representatives, federal agencies, NGOs, Canadian law enforcement and private sector to create Law Enforcement Cybercrime Taxonomy Working Group.
- **12 Sept 2019**: Heart of Florida United Way and CSN launch Florida’s first cybercrime hotline.
- **23 July 2019**: Heart of West Michigan United Way and CSN launch Michigan’s first cybercrime hotline in Kent County.
- **14 Nov 2019**: One year anniversary of FraudSupport.org.
GROWTH OF FRAUDSUPPORT.ORG
November 14, 2018 through December 31, 2019

401,154
SITE VISITORS

2m 21s
AVERAGE TIME ON PAGE

TOP THREE PAGES

1
CYBERBULLYING
47,613 pageviews
5m 12s average time on page
25-34 average age of user

2
ROMANCE SCAMS
43,758 pageviews
7m 03s average time on page
55-64 average age of user

3
SSN ID THEFT
38,826 pageviews
4m 57s average time on page
55-64 average age of user

REPORTING REFERRALS
May 1, 2019 to December 31, 2019

789
spam@uce.gov

677
reportphishing@apwg.org

462
Social Security Administration

4,025
IdentityTheft.gov

4,125
OVERALL

12,713
IC3

GOOGLE ADS CAMPAIGN CLICK-THROUGH RATE
January 1, 2019 to December 31, 2019

3.20%
7.35%
7.93%
6.33%
4.31%

campaigns

“Everyone needs this valuable information. They contacted me and can be very convincing!”
JULY 10, 2019
SOCIAL IMPACT
January 1, 2019 to December 31, 2019

SOCIAL MEDIA

3,248 FOLLOWERS
24,387 OVERALL ENGAGEMENTS

ENGAGEMENT BY PLATFORM

- 56.3% Facebook
- 19.5% Twitter @CyberSupportNet
- 7.5% LinkedIn
- 16.7% Twitter @FraudSupport

NEWSLETTER

18.14% AVERAGE OPEN RATE
8.19% AVERAGE CLICK RATE

BLOG

36 BLOGS WRITTEN
2,735 TOTAL PAGE VIEWS
3m 27s AVERAGE TIME ON PAGE

TOP THREE BLOGS

1. Black Friday and Cyber Monday Scams
   - 128 pageviews
   - 3m 05s avg time on page

2. Fighting Cybercrime: One Voice at a Time
   - 127 pageviews
   - 2m 50s avg time on page

3. #DefendYourCyberSelf: Easy E-Cleanup Checklist
   - 124 pageviews
   - 3m 43s avg time on page

PRESS RELEASES

17 TOTAL PRESS RELEASES
14,092 TOTAL ENGAGEMENT
2,412 TOTAL PICKUPS

TOP THREE NOTABLE PICKUPS

1. YAHOO! FINANCE
   Cybercrime Support Network introduces New Leadership Sponsorship with Trend Micro

2. ORLANDO SENTINEL
   Cybercrime hotline launches for Central Florida victims

3. MLIVE
   National Cybercrime Victim Support Initiative comes to West Michigan

SOCIAL IMPACT
January 1, 2019 to December 31, 2019

3,248 FOLLOWERS
24,387 OVERALL ENGAGEMENTS

ENGAGEMENT BY PLATFORM

- 56.3% Facebook
- 19.5% Twitter @CyberSupportNet
- 7.5% LinkedIn
- 16.7% Twitter @FraudSupport

NEWSLETTER

18.14% AVERAGE OPEN RATE
8.19% AVERAGE CLICK RATE

BLOG

36 BLOGS WRITTEN
2,735 TOTAL PAGE VIEWS
3m 27s AVERAGE TIME ON PAGE

TOP THREE BLOGS

1. Black Friday and Cyber Monday Scams
   - 128 pageviews
   - 3m 05s avg time on page

2. Fighting Cybercrime: One Voice at a Time
   - 127 pageviews
   - 2m 50s avg time on page

3. #DefendYourCyberSelf: Easy E-Cleanup Checklist
   - 124 pageviews
   - 3m 43s avg time on page

PRESS RELEASES

17 TOTAL PRESS RELEASES
14,092 TOTAL ENGAGEMENT
2,412 TOTAL PICKUPS

TOP THREE NOTABLE PICKUPS

1. YAHOO! FINANCE
   Cybercrime Support Network introduces New Leadership Sponsorship with Trend Micro

2. ORLANDO SENTINEL
   Cybercrime hotline launches for Central Florida victims

3. MLIVE
   National Cybercrime Victim Support Initiative comes to West Michigan
BOARD OF DIRECTORS

President: Kristin Judge
CEO and Founder
Cybercrime Support Network

Vice President: Barbara Hiemstra
Privacy Engineer
Steelcase

Secretary/Treasurer: James Ellis
D/Lt Commander of Michigan Cyber Command Center (MC3)
Michigan State Police

Kelley Bray
Director, Security Culture and Training
Splunk Inc.

Ben de Bont
Chief Information Security Officer
ServiceNow

ADVISORY BOARD

Aaron Cohen
Cybersecurity Entrepreneur

Ralph Johnson
Chief Information Security Officer
County of Los Angeles

Aric Perminter
Chairman and Founder
Lynx Technology Partners

Tony Sager
Senior Vice President and Chief Evangelist
Center for Internet Security, CIS

Tim Smith
Executive Director
Ottawa County Central Dispatch Authority

LEADERSHIP

Kristin Judge
President and CEO

Rachel Dooley
Chief Marketing Officer

Robert Burda
Chief Strategy Officer

STAFF

Mark Batchelor
Program Managing Director

Heather Bradley
Program Director - Mississippi

Karissa Brumley
Senior Marketing Specialist

Alan Carroll
Senior Director for Engagement and Strategy

Kim Casci
Program Managing Director

Christine Chapeau
Director of Partner Relations

Elizabeth Creasey
Administrative Assistant

Karen Creasey
Vice President of Operations

Erica Fissel
Lead Researcher

Demitria Gavit
Program Director - Michigan

Joan Giovanni
VP of Corporate and Partner Relations

Andy Kress
Senior Director for Policy and Compliance

Heather Mease
Executive Assistant

Taryn Porter
Content Specialist

Michael Reimann
HR Specialist

Cindy Robison
Vice President of Finance

Sarah Robison
Accounting Assistant

Riva Thomas
Program Director - New Jersey

Isabel Vermeer
Vice President of Grant Programming

Mark Batchelor
Program Managing Director

Heather Bradley
Program Director - Mississippi

Karissa Brumley
Senior Marketing Specialist

Alan Carroll
Senior Director for Engagement and Strategy

Kim Casci
Program Managing Director

Christine Chapeau
Director of Partner Relations

Elizabeth Creasey
Administrative Assistant

Karen Creasey
Vice President of Operations

Erica Fissel
Lead Researcher

Demitria Gavit
Program Director - Michigan

Joan Giovanni
VP of Corporate and Partner Relations

Andy Kress
Senior Director for Policy and Compliance

Heather Mease
Executive Assistant

Taryn Porter
Content Specialist

Michael Reimann
HR Specialist

Cindy Robison
Vice President of Finance

Sarah Robison
Accounting Assistant

Riva Thomas
Program Director - New Jersey

Isabel Vermeer
Vice President of Grant Programming

Michael Brady
Senior Vice President, State Regulatory Affairs
Comcast

Mitchel Chang
Senior Vice President
Trend Micro

Jeff Lybarger
Director of Training
NW3C

Erich Kron
Technical Evangelist
KnowBe4

Eileen Mannion
Vice President, State Government Affairs
Verizon

Matt LaVigna
President and CEO
NCFTA

Craig Newmark
Founder
Craig Newmark Philanthropies

Trent Redden
Director Cybersecurity Solutions - Public Sector
AT&T

Bobbie Stempfley
Director
CERT Division at the Software Engineering Institute of Carnegie Mellon University

Mike Trinh
Legal
Google

Michael Brady
Senior Vice President, State Regulatory Affairs
Comcast

Mitchel Chang
Senior Vice President
Trend Micro

Jeff Lybarger
Director of Training
NW3C

Erich Kron
Technical Evangelist
KnowBe4

Eileen Mannion
Vice President, State Government Affairs
Verizon

Matt LaVigna
President and CEO
NCFTA

Craig Newmark
Founder
Craig Newmark Philanthropies

Trent Redden
Director Cybersecurity Solutions - Public Sector
AT&T

Bobbie Stempfley
Director
CERT Division at the Software Engineering Institute of Carnegie Mellon University

Mike Trinh
Legal
Google

Mark Batchelor
Program Managing Director

Heather Bradley
Program Director - Mississippi

Karissa Brumley
Senior Marketing Specialist

Alan Carroll
Senior Director for Engagement and Strategy

Kim Casci
Program Managing Director

Christine Chapeau
Director of Partner Relations

Elizabeth Creasey
Administrative Assistant

Karen Creasey
Vice President of Operations

Erica Fissel
Lead Researcher

Demitria Gavit
Program Director - Michigan

Joan Giovanni
VP of Corporate and Partner Relations

Andy Kress
Senior Director for Policy and Compliance

Heather Mease
Executive Assistant

Taryn Porter
Content Specialist

Michael Reimann
HR Specialist

Cindy Robison
Vice President of Finance

Sarah Robison
Accounting Assistant

Riva Thomas
Program Director - New Jersey

Isabel Vermeer
Vice President of Grant Programming

Aaron Cohen
Cybersecurity Entrepreneur

Ralph Johnson
Chief Information Security Officer
County of Los Angeles

Aric Perminter
Chairman and Founder
Lynx Technology Partners

Tony Sager
Senior Vice President and Chief Evangelist
Center for Internet Security, CIS

Tim Smith
Executive Director
Ottawa County Central Dispatch Authority

Mark Batchelor
Program Managing Director

Heather Bradley
Program Director - Mississippi

Karissa Brumley
Senior Marketing Specialist

Alan Carroll
Senior Director for Engagement and Strategy

Kim Casci
Program Managing Director

Christine Chapeau
Director of Partner Relations

Elizabeth Creasey
Administrative Assistant

Karen Creasey
Vice President of Operations

Erica Fissel
Lead Researcher

Demitria Gavit
Program Director - Michigan

Joan Giovanni
VP of Corporate and Partner Relations

Andy Kress
Senior Director for Policy and Compliance

Heather Mease
Executive Assistant

Taryn Porter
Content Specialist

Michael Reimann
HR Specialist

Cindy Robison
Vice President of Finance

Sarah Robison
Accounting Assistant

Riva Thomas
Program Director - New Jersey

Isabel Vermeer
Vice President of Grant Programming

Aaron Cohen
Cybersecurity Entrepreneur

Ralph Johnson
Chief Information Security Officer
County of Los Angeles

Aric Perminter
Chairman and Founder
Lynx Technology Partners

Tony Sager
Senior Vice President and Chief Evangelist
Center for Internet Security, CIS

Tim Smith
Executive Director
Ottawa County Central Dispatch Authority

Aaron Cohen
Cybersecurity Entrepreneur

Ralph Johnson
Chief Information Security Officer
County of Los Angeles

Aric Perminter
Chairman and Founder
Lynx Technology Partners

Tony Sager
Senior Vice President and Chief Evangelist
Center for Internet Security, CIS

Tim Smith
Executive Director
Ottawa County Central Dispatch Authority
GROWTH OF CYBERCRIMESUPPORT.ORG

January 1, 2019 to December 31, 2019

13,953
SITE VISITORS

1m 59s
AVERAGE TIME ON PAGE

TRAFFIC SOURCES

number of visitors

<table>
<thead>
<tr>
<th>Source</th>
<th>Visits</th>
</tr>
</thead>
<tbody>
<tr>
<td>direct</td>
<td>5,281</td>
</tr>
<tr>
<td>organic search</td>
<td>5,268</td>
</tr>
<tr>
<td>referral</td>
<td>2,621</td>
</tr>
<tr>
<td>social</td>
<td>1,243</td>
</tr>
<tr>
<td>email/other</td>
<td>35</td>
</tr>
</tbody>
</table>

SPEAKING ENGAGEMENTS

Aging in America Conference with the Federal Trade Commission
ABA Financial Fraud Prevention, Strategy, and Investigation Symposium
ABA Financial Scams Webinar
American Bar Association Webinar
Capital One Fraud Summit
Catching the Cybercriminal: Reforming Global Law Enforcement
CSN Information/Awareness Webinar - Alliance of Information and Referral Systems
CVS Health Webinar
CyberNextDC
EOS Traction Client Conference
Executive Training Institute and Law Enforcement Expo (Minnesota Chiefs of Police Association)
Florida Cyber Conference
Gulf Coast Elder Abuse Conference
Humana
Identify, Protect, Detect, Respond, and Recover Webinar
Identity Theft Resource Center Webinar
Information Security Media Group Fraud & Breach Summit Seattle
International Association of Chiefs of Police Technology Conference
International Association of Financial Crimes Investigators
ISMG Cybersecurity Summit
ISMG Fraud and Breach Summit

Minnesota Sheriff's Association Summer Conference
Multi-State Information Sharing & Analysis Center Monthly Call Presentation
n4a 2019
National 211 Leadership Summit
National Association of Attorneys General NAGTRI Consumer Protection Partners Webinar
National Cyber Crime Conference
National Cyber Range
National Emergency Number Association National Conference
National Governors Association Annual Conference
National Governors Association Webinar
National Sheriffs' Association Education and Technology Expo
National Training Institute - 2019 Conference
NSPARC Data Summit
Quarterly Joint Cyber Task Force Meeting hosted by RI State Police Cyber Unit
RI Attorney General Civil Division and Consumer Protection Unit
State of Cybersecurity: 7th Annual Cybersecurity Summit
Secure World Detroit, MI
University of Maryland Executive Cybersecurity Summit
Vermont Emergency Preparedness Conference

Published February 2020